



Hargreaves Services plc

Competition Law Policy Statement

Hargreaves Services plc (**the Company**) is a market leader in respect of the many services and products it offers. This makes it particularly important that we conduct our business at a level where our actions cannot be questioned. We are firmly convinced that a fully competitive market place benefits both the Company and our customers. We aim to win business in a differentiated high value manner but we do not employ unfair trading methods and we do not condone any activity which might in any way unfairly restrict the level of competition expected by our customers. We compete vigorously but fairly. Acting in full compliance with all applicable Competition laws and regulations is a fundamental part of our business.

We are committed to conducting our business with honesty and integrity, and we expect the same of all employees. Directors, managers and others with supervisory responsibility have a duty to ensure that employees under their supervision are aware of the importance the Company attaches to Competition law compliance and the potential consequences of a breach of Competition law for both the Company and for employees as individuals.

To ensure Competition law compliance remains relevant and properly understood by all employees, the Company shall communicate this Policy Statement through:

- comprehensive Competition law training programmes led by Legal Department (including refresher training) to key employees, depending upon job title, current responsibilities and potential risks associated with that role; and
- its Competition Law Compliance Policy; and
- ongoing monitoring, review and supervision of employees

This Policy Statement shall also be made available to stakeholders.

Chairman

Date: 24/1/ 2011

Chief Executive Officer

Date: 24/1/2011